

## What is Day Time Crisis Response?

Day Time Crisis Mobile Response is a resource for community members to utilize when they are experiencing a crisis.

It is intended to be a short-term, face-to-face interaction using de-escalation tactics to help achieve stabilization.

There are a number of ways for crisis to be contacted:  
During business hours:

- Call law enforcement.
- Call Juneau County Department of Human Services main line and press 5.
- Present at the Emergency Room.

After business hours:

- Call law enforcement.
- Present at the Emergency Room.
- Call the after-hours crisis line.



### Hours:

**Monday—Friday**

**8am to 4:30pm**

**For after hour  
emergencies,  
call (608) 847-6161**

### **Juneau County Department of Human Services**

200 Hickory St.

Mauston, Wisconsin 53948

(608) 847-2400

Fax: (608) 847-9421

## JUNEAU COUNTY

### **Department of Human Services**



## **Day Time Crisis Response**

## DHS Emergency Mental Health Definition

DHS Statute 34.02(5) by definition states: "a situation caused by an individual's apparent mental disorder which results in a high level of stress or anxiety for the individual. Persons providing care for the individual or the public which cannot be resolved by the available coping methods of the individual or by the efforts of those providing ordinary care or support for the individual."

## Initial Assessment and Planning

The Juneau County Crisis workers are trained to use the Columbia Suicidality Scale for the initial assessment. They are trained to be aware of symptoms. They cannot diagnosis the people they encounter under crisis. They are required by law to take the least restrictive approach. In order of least restrictive to most restrictive, those approaches are:

- Safety plan
- Voluntary Admission
- Chapter

The crisis workers attempt to utilize community resources when at all possible.

## Approaches

### Safety Plan

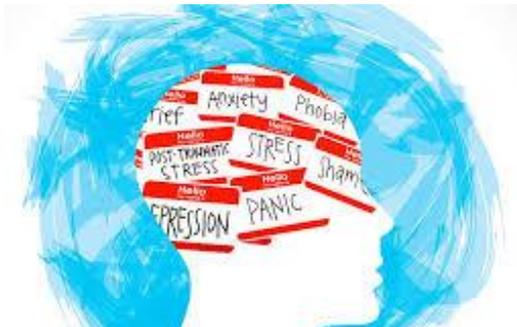
This approach is most common. When utilizing the safety plan, the crisis worker and individual discuss and document de-escalation tools and appropriate coping skills. A future orientated plan is then established.

### Voluntary Admission

This approach is discussed during a crisis situation if the individual wants to voluntarily admit themselves to a hospital for mental health treatment. The crisis workers can assist with finding voluntary placement. Medical clearance at a local hospital is required for admission.

### Emergency Detention/ Chapter

This approach is for an individual who is at imminent danger to themselves, others or display an inability to care for oneself. Also, for an individual who is mentally ill, drug dependent, or developmentally disabled and reasonably believed to be unwilling or unable to cooperate with voluntary treatment.



## Crisis Follow-Up Services

Juneau County attempts to contact each individual that has utilized the crisis response resource.

A crisis worker will contact the individual to complete a follow-up assessment.

Typically, with the future orientated plan, follow up appointments are established, referrals for services are made, and community resources are discussed.



## Important Numbers

To Access Services and Crisis:

(608)-847-2400

Press 5

To Access After Hours Crisis:

(608)-847-6161

National Suicide Prevention Lifeline:

1-(800)-273-8255

HOPE Text Line:

741741