

## What is Coordinated Services Team (CST)?

CST stands for Coordinated Services Team. The team structure joins with families by using community agencies to provide comprehensive services. The team is child-centered, family-focused and works together to develop a plan that will support positive change. The plan is based on the family's identified strengths and needs. Key community agencies and natural supports are included to assist in forming a voluntary support system for the family.

## Who Needs CST?

Families with children experiencing behavior problems at home, in school or in the community may benefit from the program. These include:

- Lack of verbal or physical control or aggression.
- Poor success in school due to challenging behaviors.
- Child's challenging behaviors significantly impacts family life.
- Child's challenging behaviors involves the Juvenile Justice System.



### Hours:

**Monday—Friday**

**8am to 4:30pm**

**For after hour  
emergencies,  
call (608) 847-6161**

### **Juneau County Department of Human Services**

200 Hickory St.

Mauston, Wisconsin 53948

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## JUNEAU COUNTY

### **Department of Human Services**



## **Coordinated Services Team (CST)**



## Why a Team?

Teams work together to assess the families' strengths and needs and develop a plan of care to help improve the situation. A crisis plan is also developed to assist the family and child until they can manage behavioral issues independently.

*"A CST is an important service for the children and young adults that require some extra assistance to be successful in the community." -Director of Special Education*

## Supports

The child and family are the center of the team, which often included friends, teachers, mental health providers, social workers, and other agency personnel who may be supporting the family. Families are encouraged to have informal supports, such as relatives or neighbors participate in the team.

## What is the Goal?

The goal of the team approach is for the family to improve their ability to function so that the need for formal services or supports is reduced or eliminated.

*"There are no words to describe the relief my family has knowing there are trained, compassionate people always there to assist us through the challenges that come with raising a child with special needs." -Parent*



CST is voluntary. Families may withdraw from the program at any time or continue until the family and team agrees that the goals have been met.

*"CST is a service that includes many resources to help children/ families to improve relationships within the family, school, and community."*  
*-Mike Taake (Retired teacher/coach)*

## Who is Eligible for CST?

CST is available to youth and adults who meet the following criteria:

- Children ages 3-17 and a Juneau County resident.
- Child at risk of or currently in an out-of-home placement.
- Child must be currently involved in at least 2 systems of care such as:
  - Special Education
  - IEP
  - Juvenile Justice
  - Child Welfare
  - Mental Health
  - AODA services
- Child with severe emotional disturbance or persistent disability.

*"Our Coordinated Services team has become an integral part of our family."*  
*-Parent*

## How do I Apply?

A child and family may refer themselves or be referred by an agency or professional such as a social worker, school administrator, guidance counselor, mental health therapist, physician, or any other person working with the family.

Referral forms for CST are available from school principals, personnel staff, and Juneau County Department of Human Services office or online at [www.co.juneau.wi.gov](http://www.co.juneau.wi.gov).