

Our Vision

Promoting safety, well-being, and self-sufficiency for the individuals and families in Juneau County by:

- **Promoting unity and commitment in all aspects of their job performance**
- **Remaining open-minded to ideas and suggestions of others**
- **Providing person-centered services in the least intrusive and least restrictive way possible**
- **Collaborating within the department of human services and it's community partners**
- **Functioning with integrity in all matters**
- **Managing public resources responsibly**
- **Acknowledging and respecting the values and beliefs of others in a courteous and responsive manner**

Hours

Monday - Friday
8 a.m. to 4:30 p.m.

**For after hour
emergencies, call
(608) 847-6161**

**Juneau County
Department of Human
Services**
200 Hickory Street
Mauston, Wisconsin 53948

(608) 847-2400
Fax: (608) 847-9421



Juneau County



Department of Human Services

“Providing quality services for individuals and families in a safe, supportive, respectful partnership by promoting health, well-being, and self-sufficiency.”

PROGRAMS AND SERVICES

Adult Protective Services

- Receive and investigate reports of elder abuse (physical and financial) and/or self-neglect
- Receive and investigate reports of vulnerable adults (Mentally Ill, Developmentally Disabled or Physically Disabled)
- Guardianship
- Protective placement
- Community service referrals

Community Support Program (CSP)

- Assist people who have severe and persistent mental illness live as independently as possible
- Provide transportation to appointments
- Assist with daily living skills
- Provide socialization opportunities
- Provide counseling services
- Monitor medication and symptoms
- Provide regular psychiatric appointments with a CSP psychiatrist
- Coordinate with community agencies such as Vocational Rehabilitation, ContinuUs, and VARC
- Provide crisis intervention

Child Support

- Paternity Determinations
- Child Support orders
- Enforcement Orders

Behavioral Health Outpatient Clinic

Mental Health Services

- Counseling treatment of children, adults, couples and families
- Crisis intervention

Alcohol & Other Drug Abuse Counseling

- Assessment
- OWI court ordered assessment
- Outpatient treatment and referral
- Gambling and addictions

Adult Psychiatric Services

- Assessment/Diagnostics
- Medication management

Comprehensive Community Services (CCS)

Provide psychosocial rehabilitation services to consumers who have needs for ongoing, high or low-intensity services resulting from mental health or substance abuse use disorders but who are not in need of Community Support Program (CSP)

Counseling services are available to all Juneau County residents. A sliding fee scale may be available to those without insurance coverage.

Economic Assistance

Badger Care Plus

- A Medicaid program to provide health care coverage for uninsured and low-income families.

Food Share (formerly Food Stamps)

- Assistance for individuals and families in purchasing food

Elderly, Blind, or Disabled Medicaid

- Health care for individuals 65+, blind, or disabled

WI Shares - Child Care Subsidy Program

- Helps families pay for child care. If the parent is eligible, child care can be subsidized for children under the age of 13 (up to 19 if special needs)

Caretaker Supplement (CTS)

- Is a benefit available to parents who are eligible for Supplemental Security Income (SSI) payments

Children, Youth, and Families (CYF)

Children's Protective Services (CPS)

- Receive and investigate reports of abuse and/or neglect
- Provide support services to children and families
- Community service referrals

Birth to 3

- Provide developmental evaluations for children aged 0 to 3
- Provide services to children with developmental delays

Children's Long Term Support Waiver

- Eligibility determination for children with disabilities
- Use of Medicaid funds for community supports and services
- Develop and implement case plans to maintain children within the community

Family Support Program

- Assistance in finding services and community resources
- Limited funding to buy needed services and goods that cannot be bought through other sources

Youth Justice Services

- Juvenile court intake assessments for minors referred by law enforcement
- Provide court ordered supervision

Foster Home Licensing

- Licensing of relatives at Level 1
- Licensing of non-relatives at Level 2
- Respite care certification
- Education and training
- Support services