

Juneau County
Human Services Board Minutes
June 2, 2020

The Human Services Meeting was called to order by Tim Cottingham in the County Board Room. It was noted that the meeting had been posted in accordance with the law.

Present: Tim Cottingham, Mike Kelley, Carl Wildes, Carrie Buss, Joe Lally, James Ryczek

Absent: Dawn Buchholz, Peg Saylor

Approval of Minutes

A motion was made by Mike Kelley and seconded by Joe Lally to approve the minutes of the May 5, 2020 meeting. Motion carried.

Introduction of New DHS Staff

Dana Heavner, CLTS worker, Cassandra Heideman, Behavioral Health Outpatient Clinician, and Danielle Roberts, Child Support, briefly introduce themselves and share a little background.

Telehealth Discussion

With regulations being lifted and changed, Juneau County is presented with the question if we should continue offering Telehealth services through phone calls and HIPPA compliant platforms for meetings and consumer sessions. Most staff members are currently using the free version of Zoom with limited options, unless the business version of Zoom is needed. The IT department has purchased two business accounts to be used throughout the units. Other platforms, such as Doxy.me and Cisco, were compared to Zoom on user and client ease and price. Any therapy or other Medicaid reimbursable program session needs to have the capability to bill insurance. A lot of staff don't love using online or over the phone platforms as they cannot engage the same way as an in-person session. Consumers also have concerns on privacy and might not be as tech savvy. IT needs to have control for the county, needs to centralize usage and branch off for user access. Committee will set policy and guidelines. Tabled and to be added to next month's agenda.

Foster Care Coordinator and Economic Support Worker positions

Michelle Lee, Foster Care Coordinator, and Amy Stuetgen, Economic Support, have both resigned. A motion to approve to fill was made by Carrie Buss and seconded by Mike Kelley. Motion carried.

COVID-19 Discussion

Billing Specialist pulled January/February and March/April numbers from our electronic billing system. March/April is down about \$30,000 due to COVID related issues such as clients not wanting to do appointments via telehealth and CCS travel time was down. Staff have been tracking all COVID related meetings and other work to hopefully get reimbursed. Looking at a number of grants to off-set costs; in coordination with Finance Department, Maryjo has applied for a supplemental block grant and Danielle is applying for a CST grant.

CPS and APS 2019/2020 comparisons (graph handout). Numbers look pretty similar but it is assumed for CPS reports that this is due to the lack of school involvement. Anticipation for a spike if/when kids go back to school. CPS staff have been using more preventive measures and

safety planning versus pulling kids out of homes. Additionally, the Assistant Corporation Counsel has been a tremendous help in processing court cases.

Staff and other general updates: Currently seeking a Behavioral Health Outpatient Clinician. Now that the CCS Supervisor is back from leave, we will begin the hiring process for an open CCS position; interviews coming up in a few weeks.

Other Business

Director updates – continue to look for PPE donations on masks, wipes, and sprays. County has implemented guidelines regarding reopening the building, such as limiting seating in lobbies and break rooms, mutual facemask wearing between worker and consumer, utilizing bigger conference rooms, spraying down the check-in phone and pens, and wiping down handles and other surfaces.

Items for the Next Meeting

Telehealth updates

Surrounding county comparisons regarding CPS

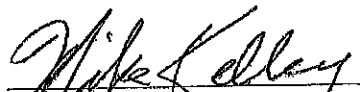
Budget update

Next Meeting Date – Wednesday, July 1, 2020

Adjourn

A motion was made by Joe Lally and seconded by James Ryczek to adjourn the Human Services Board meeting. Motion carried.

Respectfully Submitted by:


Mike Kelley, Secretary


Alison Brown, Recorder